



IRW Systems Limited
concept to realisation

Microsoft
GOLD CERTIFIED

Partner

"IRW were efficient and professional which enabled us to implement the solution with a minimum of disruption to staff and maximum benefit to the organisation."



Microsoft
Office SharePoint
Server 2007



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Central Scotland Police—Moss 2007

CUSTOMER COMMENT: "IRW's development of the C-Space intranet using the Microsoft SharePoint application has allowed us to streamline our internal communication processes and significantly improve the way that we manage a wide range of policy and reference material throughout the Force." **Willie Cravens**—Central Scotland Police

THE CUSTOMER: Central Scotland Police (CSP) operates at the heart of Scotland, bordered by Strathclyde Police, Lothian & Borders Police, Tayside Police and Fife Constabulary. The Force has a reputation for being one of the most innovative in the country with information collation and dissemination of vital importance to the delivery of policing services. CSP's existing intranet had helped to provide these functions but had become stale and under-used.

THE REQUIREMENT: It was identified that a new intranet solution was required. The solution should provide the following functions: a comprehensive search facility to allow content to be found easily; departmental collaboration sites; and a document management for the force's library of Policies and Procedures.

THE SOLUTION: Central Scotland Police selected Microsoft Office SharePoint Server 2007 as it was recognised as the market leading tool for collaborative work spaces and intranet solutions. The intranet would provide a consistent mechanism to organise, categorise, navigate and manage the large amount of data produced by the service and provide a secure location to allow this information to be made available to staff. The IRW Consultancy Team provided technical analysis of the requirements, hardware, software and optimal configuration for a MOSS 2007 solution. The list of requirements was then reviewed and prioritised by the project board before being signed off prior to the next phase. IRW's Technical Resources, experienced in SharePoint, provided assistance in installing and configuring MOSS 2007 on the CSP infrastructure. CSP's infrastructure is based on Citrix and is heavily locked down due to the security considerations of the force. This posed some problems but working with CSP staff these were resolved. Once the platform was in place the design and implementation phases could commence. This involved designing a new brand for the service and applying this brand across the solution using custom developed Master Pages, CSS, and page layouts. Once the branding was complete the site structure was defined and implemented. This comprised of a series of publishing sites to provide access to content, and collaboration workspaces to represent each department or work area. Various business systems were then designed and developed on top of this structure, these provided solutions for: managing the collation of police logs across the various areas of the force, managing the library of force policies and enforcing regular updates of the information contained within, and scheduled conversion of



"IRW were always amenable to late changes, and client requests were always dealt with in a courteous and "can do" manner. We will definitely be considering IRW for future projects."

BUSINESS BENEFITS: Key deliverables and benefits from IRW Systems included:

- Ensuring that an appropriate infrastructure was put in place for MOSS 2007.
- Requirements Analysis to accurately define Central Scotland Police's requirements.
- Delivered fully functioning master pages, CSS, and page layouts to support CSP's current and future activities.
- Provide a Solution Architect to produce the design for the new intranet.
- Provide consultancy services to implement the design.
- Adopted and delivered a train the trainer approach to User training
- Provided ongoing support and advice.



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