



IRW Systems Limited
concept to realisation



Microsoft
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Partner

"IRW were efficient and professional which enabled us to implement the solution with a minimum of disruption to staff and maximum benefit to the organisation."



Telford & Wrekin
COUNCIL



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Telford & Wrekin Council—SharePoint

THE CUSTOMER: Telford and Wrekin is a unitary district with borough status in the West Midlands region of England. The district was created in 1974 as The Wrekin, then a non-metropolitan district of Shropshire.

The borough's major settlement is Telford, a new town designated in the 1960s incorporating the existing towns of Dawley, Madeley, Oakengates and Wellington.

THE REQUIREMENT: Telford & Wrekin Council was looking to rebrand and overhaul their current Intranet site which runs on Microsoft Office SharePoint Server 2007. Microsoft's Office SharePoint Server is a critical element in the fulfilment of their IT strategy, underpinning and assisting the delivery of a range of internal services and functions.

The project was a key part of the Council's and deputy councillor's business strategy and had a system commission deadline of 6 weeks from the date of order.

THE SOLUTION: Telford & Wrekin Council and IRW started work together in an open mentored manner to ensure optimum skills transfer. The project comprised:

- Design Approach - iterative design methodology for corporate home page and following web apps
- Development of three major web applications
- eOneCouncil – the main corporate intranet
- eTeam – Team Collaboration areas
- eMe – staff My Sites

Following on from validating Telford & Wrekin's requirements, we moved forward to implementing the agreed design as follows:

1. **Implementation of Design:** The agreed design was first implemented as HTML, Stylesheets and images by our designers. These artefacts were then transposed into master pages, layouts and CSS in SharePoint via Microsoft SharePoint Designer. The design was then used within SharePoint and all identified site templates, layouts and web parts.
2. **Development:** Once the design was implemented within SharePoint, all the design artefacts were packaged up as a SharePoint Solution Package (.wsp), which was deployed into the SharePoint environment. This made the new branding available as a feature within SharePoint within the Council IT function. Generally, this development also included functionality to automatically apply the new branding when new sites and content are created.

Additional and function solution packages together with site definitions were deployed within the target Council SharePoint environment.

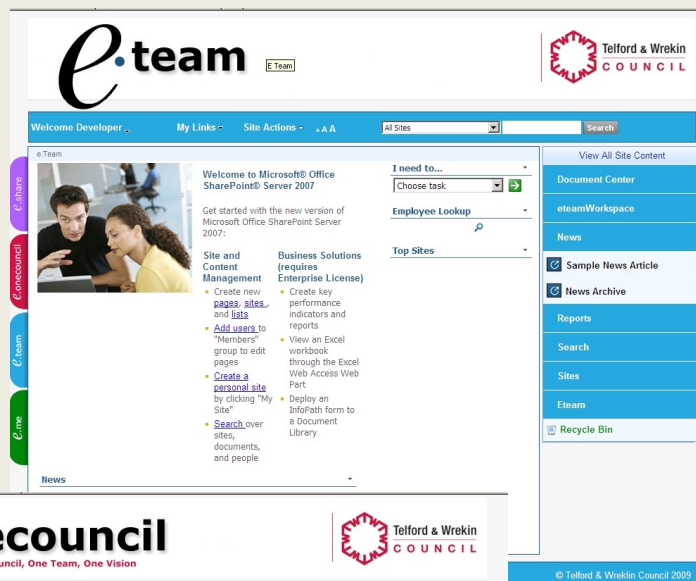


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BUSINESS BENEFITS:

Key deliverables from IRW included:

- Scalable and configurable intranet platform—allowing addition and modification of various Council team and departmental sites
- Rapid and collaborative design, development and deployment—cost effective approach
- Skills transfer to Council staff allows in-house intranet configuration and maintenance
- SharePoint platform provides a range of flexible collaboration and communication tools cross- council



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