



IRW Systems Limited
concept to realisation



NHS Grampian—SharePoint 2007

Microsoft
GOLD CERTIFIED
Partner

"IRW were efficient and professional which enabled us to implement the solution with a minimum of disruption to staff and maximum benefit to the organisation."



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THE CUSTOMER: NHS services for the half-million people who live in Grampian are provided by NHS Grampian, and are overseen by one single NHS Board. NHS Grampian consists of acute services, corporate services and three Community Health Partnerships and works closely with the local authorities.

NHS Grampian is also very closely linked with both the University of Aberdeen and The Robert Gordon University, especially in the fields of research, workforce planning and training.

THE REQUIREMENT: NHS Grampian was seeking to improve its Intranet, internal processes, and to create an ideal information portal and platform. To accomplish these goals, a replacement based on Microsoft Office SharePoint Server 2007 was identified.

THE SOLUTION: One of the key objectives that NHS Grampian had was to replace the 'Document Silo' system. This system held most of their documents but was difficult to search and navigate.

With this in mind, the key structure in SharePoint involved a department level document library system with workflows set up to control review dates and approvals. Version control was also key to NHS Grampian as the old system was cluttered with multiple versions of documents with no clear view as to which was the most recent. SharePoint's built-in version control was a major advantage for this issue. There was also a substantial branding exercise to give SharePoint the precise look and feel that NHS Grampian required.

IRW's involvement included: review and scoping; design and planning of the new solution; customisation; configuration; content/data migration/loading as needed; installation; implementation; knowledge transfer; project management; post implementation support.

Following the review and preparations, IRW validated the existing SharePoint farm and developed the system on a test environment, which involved the creation of several site templates and custom site definitions along with the branding which was then migrated to the live environment.

BUSINESS BENEFITS: Key deliverables from IRW included:

- Scalable and configurable intranet platform - allows addition and modification of various team and departmental sites
- Rapid and collaborative design development and deployment – cost effective approach
- Skills transfer to staff allows in-house intranet configuration and maintenance
- SharePoint platform provides a range of flexible collaboration and communication tools cross-Trust