



IRW Systems Limited  
concept to realisation



"IRW were efficient and professional which enabled us to implement the solution with a minimum of disruption to staff and maximum benefit to the organisation."



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## Devro PLC—SharePoint

**THE CUSTOMER:** Devro Plc. ("Devro"), a public limited company registered in Scotland, is the world's leading provider of collagen products for the food industry. Collagen is one of the most common forms of protein, which is transformed into strong but flexible edible casings and other related products by highly sophisticated and complex food processing technologies.

**THE REQUIREMENT:** Devro had a requirement to replace their existing intranet site which was built on .NET technology. The existing intranet had been marked for replacement as it was difficult for users to upload new and manage existing content, often this resulted in users having to rely on the MIS department for support in these tasks. The Intranet had also become quite cluttered with several areas going unused or populated with out of date information.

**THE SOLUTION:** Devro had already identified Windows SharePoint Services 3.0 as the platform for their new intranet. This had been chosen for its simple interface for users, content editors, and administrators. Devro also felt that it offered all of the features they had an immediate need for, but also offered clear upgrade options for future growth.

IRW provided Devro with the expertise to quickly install and configure the SharePoint environment. We then led team and staff workshops to help Devro get the most out of SharePoint for their intranet - this involved:

- Planning out the initial structure
- Informing key users about the different web parts and functionality that SharePoint could offer
- Assisting in the creation of the intranet and data population
- Training the content editors and administrators
- Branding the site to suit Devro's corporate colours

Deliverables included:

- Requirements gathering and definition
- SharePoint scoping and matching to requirements
- SharePoint configuration and installation
- User workshops and training
- Site branding to suit corporate needs
- Assistance with data population
- Knowledge transfer

**BUSINESS BENEFITS:** Key deliverables from IRW included:

- Users now have a more effective intranet solution
- Users can easily search for information, communicate with each other and give feedback to administrators all directly from the site
- The improved user interaction has increased the productivity of the content editors and the MIS team by allowing them to complete their tasks more efficiently



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