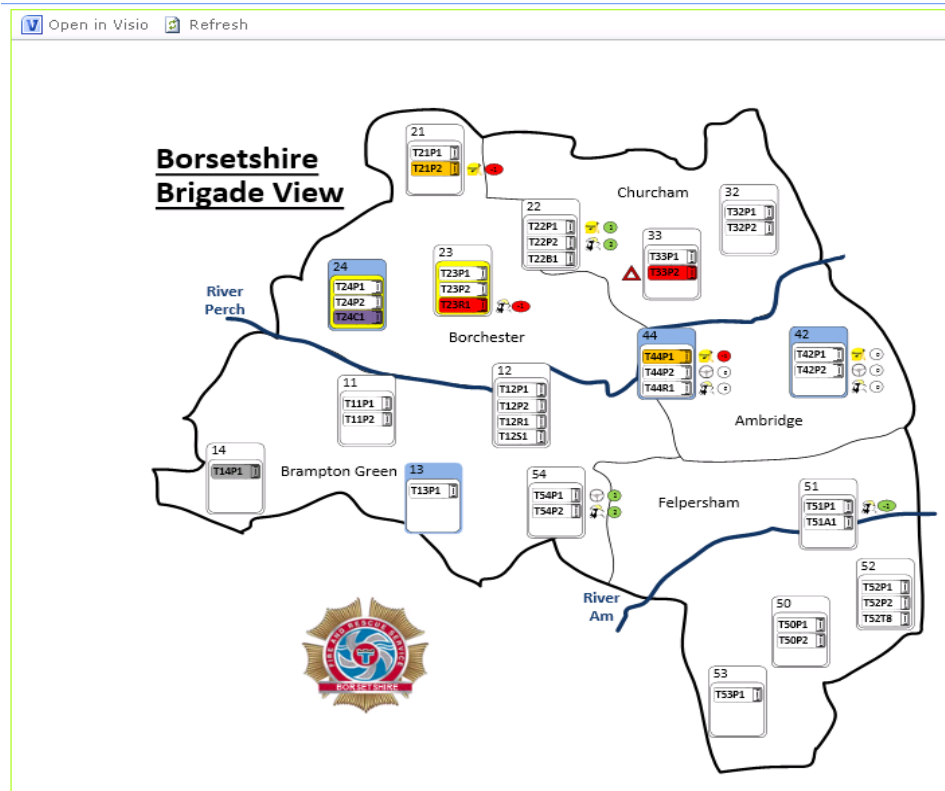




iCERP – Critical Emergency Resource Planning





Common Problems Encountered

- **Disparate systems** - holding different pieces of information on each staff member or resource.
- **Interrogation** - Time consuming process for interrogating each system to plan resources allocation
- **Overview** - No simple “one page” view of resource availability.
- **Resolution** - When deficiencies are identified, further work is required to investigate additional background info required to support the decision making process.
- **Client Software Install required** – usually on only a few PCs



iCERP Solution

iCERP provides a configurable and integrated view of:

- ✓ your site locations.
- ✓ resources / teams per location, with:
 - ✓ status, active and non-active resources
 - ✓ gaps and shortfalls of resource
 - ✓ spare or free resources
 - ✓ skills /qualifications per post and resource



iCERP Solution (cont)

- ✓ Allows for planning, advising/requesting and implementing resource moves/transfers to resolve shortfalls or gaps.
- ✓ Provides a detailed log of all events, allocations and transactions.
- ✓ Dashboard view of key resources, issues and locations.
- ✓ Integrates to existing systems, to seamlessly transact and communicate the allocations/reallocations.
- ✓ Both a graphical summary of the whole area and a set of list to categorise sites with a certain state together, e.g. staff deficiencies.



iCERP Technical

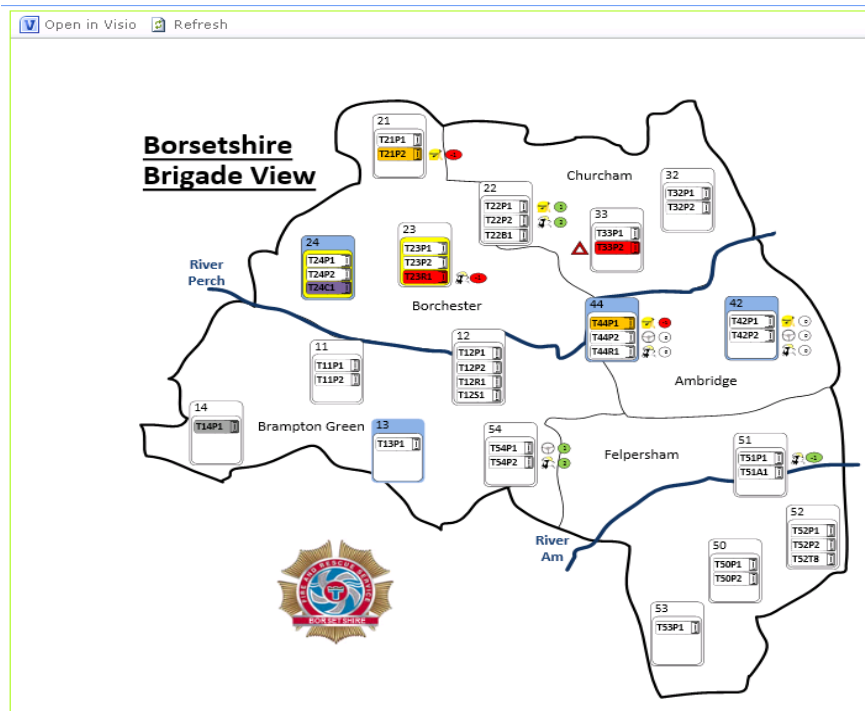
iCERP is built on a foundation of

- Microsoft Sharepoint 2010
- SQL Server 2008
- Integration Services
- Microsoft BizTalk





iCERP Demo: Tyne & Wear Fire and Rescue





iCERP Applications

- Fire & Rescue teams
- NHS/ Nursing teams
- Ambulance and paramedic teams
- Police resources
- Coastguard resources



iCERP Benefits

iCERP can provide a number of important and valuable benefits to your service..

- ✓ Improves operating efficiency and speed of response by giving real-time visualisation of resources.
- ✓ Improved communication and collaboration.
- ✓ More effective visibility, use and deployment of resources.
- ✓ Assists in optimising and achieving resource and team completion aims.
- ✓ Full traceability and trail of activities.
- ✓ Clear view of post needs and resource skills, qualifications and/or certifications.
- ✓ Performance metrics via Management reporting functions and KPIs.





IRW Value Statement

We provide and assist clients with, SharePoint Solution Realisation, via:

- A Proven 4D Approach -
 - **Discovery** - Requirements definition /Clarification of business needs
 - **Design** - of the best fit system, components, configuration and functions
 - **Develop** – the application to fit your aims and requirements
 - **Deploy** – the overall solution, to fit your aims, budgets and timescales, plus post implementation support as needed
- Our operating modes range from complete application provision, to joint working and knowledge transfer with clients
- IRW – *big enough to cope, small enough to care.*



IRW Systems Limited
concept to realisation

Future Seminars:

SharePoint and Project Server/ EPM

Insights and BI tools

Resources and Project Planning – Sharepoint & iCERP

Future Webinars:

Sharepoint 2010 ; ICERP

Office 365

Dynamics CRM 2011

Request a demo of any Microsoft Solutions.

Enquiries@irw.co.uk www.irw.co.uk



IRW Systems Limited
concept to realisation

Questions:

Kenny Cochrane

Business Development Manager

Kenny.cochrane@irw.co.uk

0141 840 6868 (Scotland / North)

0207 873 2268 (London / South)

www.irw.co.uk

"IRW's expertise and practical approach allowed us to progress promptly to a solid IT Strategy, implementation plan and effective deliverables . We view them to be among the best for customer service in the industry."